

Government Expense Claims System

For the Alberta Provincial Government

Overview

The Government Expense Claims System (ExClaim™) is a web-based software solution that facilitates the electronic submission, processing and approval of employee expense claims. The system provides a convenient and secure means for claimants to submit their expenses, while enabling government business units to streamline the approval and processing of the claims.

With a simple internet connection, employees access the secured website and follow through a simple workflow to prepare and submit their detailed expense claims directly online. Incoming claims are automatically managed through the approval processes as defined by the organization's policies and procedures for expense categories, cash advances, and prepaid expenses. Expense payment administrators are promptly notified when approval or attention is required. Pending the proper approvals, processed claims are electronically submitted for payment to a back-end ERP system such as PeopleSoft and SAP for a complete expense claims management solution.

Results

In 2000, the Government of Alberta commissioned Pandell to take over management and ongoing development of its electronic expense claims management system. Its long term goals were to standardize the application process across all governmental units, and to improve the operating cost efficiencies of its accounts payable departments.

Since implementing ExClaim, the Alberta Government has estimated its claim processing time to be 75% faster due to electronic submission of claims, and its streamlined approval and payment processing. Cost benefits to the Alberta Government have been significantly higher than its initial business case projections, due to the dramatically reduced accounts payables operating costs.

Today the Alberta Government's ExClaim system is used across 1,050 government organizational units, supports over 33,000 users, and processes nearly 130,000 expense claims every year.

Application Screenshot

Open Claims	Submittal Date	Return Date	Total
Returned Claims			
Claims Awaiting Review			
Claims Awaiting Approval			
Claims Awaiting Processing			
Paid Claims	Submittal Date	Paid Date	Total
Learning Activities 2012/2013	Jan 01, 2014	Jan 01, 2014	\$300.00
Learning Activities 2013/14	Nov 01, 2014	Nov 01, 2014	\$300.00
Health & Dental Care	Mar 01, 2015	Mar 01, 2015	\$200.00
Learning Activities 2015/16	May 01, 2016	May 01, 2016	\$600.00
Learning Activities 2016/17	May 01, 2016	May 01, 2016	\$200.00
Learning and Wellness 2017	Nov 21, 2016	Nov 24, 2016	\$254.12
Learning and Wellness 2016/17	Jan 01, 2017	Jan 01, 2017	\$200.00
Learning and Wellness 2017/18	Oct 20, 2017	Oct 10, 2017	\$600.00
Registration & Claims Expense	Apr 01, 2018	Apr 01, 2018	\$80.00



Alberta Government

The Alberta Government includes all ministries, departments, agencies, boards, councils, committees, commissions, commercial enterprises and crown corporations.

About Pandell

Pandell Technology Corporation is a software solutions company that's been bringing industry specialized software products and business services to market since 1997. Today we serve more than 55,000 users across hundreds of organizations in the oil and gas and government sectors. Our competitive advantage is a unique combination of proprietary technology, deep industry expertise, and Software-as-a-Service (SaaS) pricing model.